

## WARRANTY, RETURN, AND REPAIR POLICY

Based on the Magnuson-Moss Warranty act, Prusik USA LLC, DBA Parabellum Combat Systems (PCS), offers no warranty on its product line. PCS is extremely concerned with its customers' satisfaction and stands behind its products. PCS will offer service on its products for a period of one (1) year from the date of purchase by the original purchaser for defects in materials and workmanship.

PCS shall not be responsible for injury, death, or damage to persons or property resulting from intentional or accidental discharge of this firearm or part thereof or from its function when used for purposes for which it was not designed. PCS will not honor claims involving this firearm or product which results from careless or improper handling, unauthorized adjustment, modification, parts replacement, corrosion, neglect, use of wrong caliber ammunition, or use of ammunition other than original high quality, domestically produced, commercially manufactured ammunition in good condition, or any combination thereof. **DO NOT USE RELOADED, REMANUFACTURED ALUMINUM CASED, STEEL CASED NON-SAAMI SPEC (+P) OR SURPLUS AMMUNITION!** Doing so voids the repair policy. Most malfunctions are directly related to ammunition and/or magazine. PCS will not honor claims involving any of its products for any reason or cause when claims are made by the second or subsequent owner.

This firearm or part thereof is manufactured to perform properly with the original parts as designed. It is your duty to make sure any parts you buy are installed correctly and that neither replacements nor originals are altered or changed. Assembling a firearm incorrectly or with modified parts can result in a damaged gun, danger, injury, or death to you or others. Always send products to PCS for service or modification.

### Returns/ Repairs

PCS offers a **five day inspection and return privilege** for all domestic transactions; not applicable for international transactions. **At no time during the inspection period will the user fire the firearm.** If the user does fire the firearm at any time during the inspection period, the return privilege is void. Inspection consists of external examination, checking bore and having headspace checked by a gunsmith. No further disassembly is permitted to include but not limited to turning any screws or removing any punch pins.

All returns **MUST** have a Return Authorization (RA) number on the **OUTSIDE** of the package. All returns without an RA will be refused. All returns are subject to a 25% restocking fee. Please email PCS at [parabellum@prusikusa.com](mailto:parabellum@prusikusa.com) to obtain a Return Authorization number **BEFORE** shipping. Please observe the following procedure to ensure efficient service:

1. All returns for service **MUST** be sent to PCS, **NOT** to the dealer. Each return **MUST** include a **DATED RECEIPT**.
2. Immediately upon purchase fill out and mail the **REPAIR POLICY** card found with your package, and downloadable on our website <http://prusikusa.com>. The card must be on file at PCS before any service is performed and **BE SENT NO LATER THAN 10 DAYS FROM THE DATE OF PURCHASE**. Failure to submit the card within 10 days voids the warranty, **DO NOT WAIT TO SEND IT!!** Ignorance of these conditions is no excuse! This policy is found with your package, and downloadable on our website.
3. Should you require service, [contact us](#) explaining the problem and request a Return Authorization number.
4. The Return Authorization number must appear on the **OUTSIDE** of the package, without the RA number on the outside of the package, the package will be refused. Enclose a letter explaining the problem, include the name and address of where you would like the item returned, and include your phone number in case of questions. Pack the item securely to avoid damage and insure it for the proper amount.
5. The customer is responsible for shipping charges to PCS. PCS will ship the package back to the customer via USPS or FedEx ground.

### Conditions

The following conditions are required in order for the repair policy to be valid.

1. This entire sheet must be read, understood, agreed to, dated, signed, and returned to PCS no later than 10 days from the date on the accompanying receipt. If the repair policy card and receipt are not **RECEIVED** by PCS within 20 days of the date on the receipt, the repair policy is void. **Do NOT** wait to send it in.
2. A dated receipt must accompany this repair policy card. If you do not include a dated receipt in your name, the repair policy does not come into force.
3. Firing **RELOADED, REMANUFACTURED ALUMINUM CASED, NON-SAAMI SPEC (+P) OR SURPLUS AMMUNITION** voids the warranty; do not shoot it at any time for any reason. Ignorance of whether ammunition is acceptable or not is **NOT** a valid excuse. If you are unsure whether an ammunition is acceptable, do not shoot it. You are responsible for what you shoot in your firearm.
4. Repair policy covers the original user and is not transferable. Discharging the firearm for any reason constitutes "using" the firearm and makes you the original user. This includes "test fire". Do not discharge the firearm unless you are the original user.
5. Modification, "fitting", parts replacement, or changing the dimension or finish in any way voids the repair policy. During the period of the repair policy PCS is the only entity authorized to service the firearm.
6. You are responsible for shipping charges. Use a traceable courier, insured for the proper amount, RA number on the outside of the package, and signature required shipping back to PCS for service. PCS will ship the product back.

While this may seem like a lot of "legalese", here is the policy in a nutshell:

1. Fill out the Repair Policy card, staple a dated copy of your receipt to it, and mail it in within 10 days of purchase;
2. Do not modify your firearm in any way, shape, or form;
3. Shoot the recommended ammunition.